

3.1.3. During events:

3.1.3.1 In order to ensure access to the event and venue and to provide the services to which the participant is entitled based on the ticket, to inform about the aspects related to the organisation and conduct of the event or any other offers and announcements related to the purchased product, to prevent fraud, abusive use and to check the validity of the ticket.

- a. **What data do we process?** Name, surname, e-mail, phone, country, town, business/company name.
- b. **Storage period:** The data will be anonymized within 3 years from the last edition in which the person concerned participated in the event, if this was not previously requested.
- c. **Legal basis for processing:** The processing is necessary for the execution of a contract to which the data subject is a party or to take steps at the request of the data subject before concluding a contract.

3.1.3.2. For internal purposes only, to carry out reports and surveys, organise access areas, create campaigns and dedicated activities, to respond to a request from public authorities, for complaints or complaints.

- a. **What data do we process?** Country, town.
- b. **Storage period:** These data are kept in the Organizer's archive without being associated with a natural person following the irreversible anonymization of personal data.
- c. **Legal basis for processing:** The processing is necessary for the purposes of the legitimate interests pursued by the operator or a third party.

3.1.4. For marketing purposes:

3.1.4.1. For commercial purposes promoting products and services.

- a. **What data do we process?** Name, surname, email address, phone number.
- b. **Storage period:** Data will be retained only as long as it is necessary for the intended marketing campaigns. However, data will be anonymized periodically if the data subject no longer reacts to commercial messages, if this was not previously requested.
- c. **Legal basis for processing:** The processing is necessary for the purposes of the legitimate interests pursued by the operator or a third party.

3.1.4.2. For the purpose of subscribing to the Newsletter with the consent of the data subject.

- a. **What data do we process?** Email address, name, surname.
- b. **Storage period:** The data is deleted as soon as it is no longer required to achieve the purpose for which it was collected. The user's email address is therefore stored as long as the subscription to the newsletter is active.
- c. **Legal basis for processing:** The data subject has given his consent for the processing of his personal data for one or more specific purposes.

3.1.4.3. In order to carry out surveys to improve the quality of the services we offer, telephone calls may be recorded with the consent of the person concerned.

- a. **What data do we process?** Voice of the subject.
- b. **Storage period:** Recorded calls will be deleted within 30 days from the time of recording.
- c. **Legal basis for processing:** The data subject has given his consent for the processing of his personal data for one or more specific purposes.

3.1.5. For the purpose of registering in the Brand Ambassador Team where the persons concerned register in a community where they receive memberships, commissions, exclusive access to materials, learning, collaborations and many more.

- a. **What data do we process?** Name, surname, e-mail, affiliate ID, Business/Company name.

- b. **Storage period:** Data will be anonymized upon withdrawal of consent or as soon as it is no longer required to achieve the purpose for which it was collected. If the persons concerned buy any products or services, their personal data will be processed from this step according to the above provisions.
- c. **Legal basis for processing:** The processing is necessary for the execution of a contract to which the data subject is a party or to take steps at the request of the data subject before concluding a contract.

3.1.6. To take photographs and videos during the event, subsequently used for journalistic, informational, commercial, marketing and promotion purposes of the event, TNE products and services or adjacent products and services, in its own name by TNE or by any partner or sponsor.

- a. **What data do we process?** Image and voice of visitors from the event.
- b. **Storage period:** Until the deletion request from the data subject or no more than 10 years from the time of completion of the edition in which they were made.
- c. **Legal basis for processing:** The processing is necessary for the purposes of the legitimate interests pursued by the operator or a third party.

3.1.7. For the purpose of organising promotional campaigns and contests, as well as to ensure the sending of prizes.

- a. **What data do we process?** Name, surname, e-mail, social media profile (if applicable), information included in comments in campaigns organised by the Organizer or in partnership with other partners.
- b. **Storage period:** Until the end of the general prescription period in which a consumer can claim a right regarding the prize or campaign.
- c. **Legal basis for processing:** The processing is necessary for the purposes of the legitimate interests pursued by the operator or a third party.

3.2 IN ADDITION TO THE AFOREMENTIONED PURPOSES, WE PROCESS THE PERSONAL DATA COLLECTED FOR THE FOLLOWING PURPOSES:

- a. For the **fulfilment of legal obligations**, as a result of the services provided (e.g. accounting, fiscal, audit, etc.), these are always compatible with the main purposes, for which the data was collected.
- b. To the extent that the **data subject has given their consent** for the processing of their personal data for one or more specific purposes.
- c. For any other purpose auxiliary to the above, or for any other purpose for which we have been provided with personal data, in compliance with the relevant legislation.
- d. To protect our **legitimate interests**, overriding the interests or rights and fundamental freedoms of the data subject, taking into account their reasonable expectations based on the relationship with the operator:
 - To conduct market research and analysis that helps improve and customize our products and services.
 - For direct marketing purposes, to send communications of general interest or messages asking you to rate the quality of our services/products
 - For the management of the company's activity, the creation of internal reports that are used in the organization of the access and wristband pick-up areas of future editions, to organize dedicated campaigns and activities
 - To prevent or detect misuse of our intellectual property, fraud or other crimes.
 - To ensure security within the event, to resolve complaints related to fraud, criminal or contravention complaints, complaints related to the sale of tickets, cases where

the Organizer needs to identify a person with the ticket series, to identify if that person entered the perimeter the festival and at what time, or to defend the company's rights in court.

4. HOW ARE WE COLLECTING YOUR PERSONAL DATA?

4.1. We collect your personal data either *directly* from you, for example, when you sign up for an event on our website, when you send an email to request an offer/information from us, you give your consent for the communication of commercial messages, when you purchase a product, etc., or *indirectly*, for example, when you transmit this information on the platforms of other collaborators of our company, in the process of purchasing a product or service.

4.2. We collect your personal data *automatically*, when you use our services on the TNE website we collect information through cookies and by logging your activity.

4.3. If you choose to *provide us with the personal data of other people*, such as when you purchase products or services on behalf of others, you assume responsibility regarding the way in which you obtained this data and that you have a legal basis for processing it, we cannot be held responsible for violating the rights of the respective persons.

4.4. In the situations in which we will use your data for purposes other than those mentioned in this Policy, we undertake to obtain your consent, unless we have a legal obligation or have a different legal basis for processing the data.

4.5. The personal data of the data subject will be erased or restricted as soon as the purpose of its storage has been accomplished. Additional storage may occur if required by the data controller by virtue of a legal obligation to which the data controller is subject.

5. HOW ARE WE STORING THE PERSONAL DATA?

5.1. For storing the personal data you're providing we use *ThriveCart* as the checkout software <https://legal.thrivecart.com/platform/privacy/> and *ActiveCampaign* as our CRM <https://www.activecampaign.com/legal>.

5.2. The website is hosted in *Vimexx DirectDomain* as control panel. The location of the website's server is geographically in Ede, Netherlands. For more information on the host, please click here: <https://www.vimexx.nl/info/infrastructure>.

6. COOKIES

6.1. Our website uses cookies. Cookies are text files that are stored in the internet browser or the internet browser on the user's computer system. If a user calls up a website, a cookie can be stored on the user's operating system. These cookies contain a string of characters that allows the browser to be uniquely identified when the website is reopened. We use cookies to make our website more user-friendly. Some elements of our website require the calling browser to be identified even after a page break.

6.2. The following data is stored and transmitted in the cookies:

- Language settings
- Log-in information
- Cookie setting
- Search queries
- Further information that is required for the provision of the website.

6.3. We also use cookies on our website, which enable us to analyse the browsing behaviour of our users. As a result, the following data will be transmitted: user behaviour on our website and further information used for marketing purposes.

6.4. The purpose of using technical cookies is to simplify the use of websites for users. Some functions of our website cannot be offered without the use of cookies. These require that the browser is recognized even after a page change.

6.5. The analysis cookies are used for the purpose of improving the quality of our website and its content. Through the analysis cookies, we learn how the website is used and thus can constantly optimize our offer.

6.6 *Third Party Cookies.* Some web pages of The Nomad Escape include content and services from other providers, which may also use cookies and active components. The Nomad Escape has no control over how the personal data that may be collected by these providers are used. Please, inform yourself on the web pages of these services about the policy of collecting and processing your personal data.

6.7. The User is informed that it will be understood that he grants his consent for the installation and use by The Nomad Escape of cookies if he navigates through the website and does not configure his browser to avoid it. The User may refuse to accept cookies or withdraw their consent, activating the settings in their browser to reject cookies. However, this may affect the correct use and operation of the website, as well as implying that the user may not access certain parts of the website.

6.8. To manage the activity of cookies from your computer, you can accept them (if you continue browsing without disabling them), block them or delete them. To carry out the management of cookies, we inform you that all modern browsers allow you to change the configuration of cookies. These settings are usually found in the “options” or “preferences” of your browser.

7. USE OF COMPANY PRESENCE IN SOCIAL AND PROFESSIONAL NETWORKS

7.1. We maintain a corporate presence on the following social networks: Youtube, Vimeo, Facebook, Instagram, LinkedIn.

7.2. On our company profile we provide information and offer social and professional users the possibility of communication. If the User carries out an action on our social network company profile (e.g., comments, contributions, likes etc.), it is acknowledged that this action may make personal data (e.g., clear name or photo of your user profile) public. However, since we generally or to a large extent have no influence on the processing of the personal data by these companies, which is jointly responsible for TNE's corporate presence, we cannot provide any binding information on the purpose and scope of the processing of the data.

7.3. Our corporate profile in social networks is used for communication and information exchange with (potential) customers. We use the company's profile to provide Information about products and services.

7.4. The User can object at any time to the processing of the personal data that we collect within the framework of using our social network corporate web profile and assert certain rights as a data subject.

8. USAGE OF PLUGINS AND TOOLS

8.1. We may utilize various third-party plugins, tools, or services on our website to enhance user experience and functionality. These may include, but are not limited to, analytics services, social media sharing buttons, advertising networks, and embedded content from external sources such as: Divi, Elementor, WpRocket, Crocoblock, ActiveCampaign, BackWP, Cookie Notice & Compliance, Divi Carousel, Divi Fixed Mobile Menu, Divi Pixel, HTML 5 Video Player, Site Kit by Google, Slider Revolution, Tawk.to, Yoast SE.

8.2. These plugins and tools may collect data directly from your device or browser when you interact with them. Please note that the use of these third-party plugins and tools is subject to their respective privacy policies and terms of use.

8.3. When using some plug-in service providers, personal data may be transferred to servers in third countries outside the UK and EU, such as the USA or Asia. We would like to point out that data transfer without an adequacy decision entails certain risks. We recommend reviewing the privacy policies of these third-party providers to understand how they collect, use, and share your data. We do not control the data collected by these third-party plugins and tools, and we are not responsible for their practices.

9. TO WHOM WE'RE DISCLOSING YOUR PERSONAL DATA?

9.1 In order to fulfill the processing purposes, the Operator discloses your personal data to partners, to third parties or entities that support the Operator in carrying out their activities, or to central/local public authorities, in the following examples listed:

1. To our service providers and contractual partners, for example: providers of marketing (including surveys) and advertising services; the IT service provider; courier services, payment services, banking services, payment services, ticket sales, etc. These data will be provided to the extent necessary and only under a confidentiality commitment from the contractual partners, guaranteeing that these data are kept safe and that their processing is done in accordance with the legislation in force;

2. To the accountants, auditors, lawyers, insurers or other such external advisers of the Operator. These data will be provided to the extent necessary and only under a confidentiality commitment from the contractual partners, guaranteeing that these data are kept safe and that their processing is done in accordance with the legislation in force;

3. Authorities, institutions and public bodies, if there is a legal request from them or to the extent there is a legal obligation from us;

4. The operator will be able to disclose this data whenever the law requires it, or in the situation where this step is necessary to allow the exercise of the rights provided by the law and/or to be able to take legal action against any illegal activity;

5. Your personal data may be transferred to third countries, based on the contractual relationships we have with our partners (both affiliates and other entities in the European Union) in order to produce statistics and other types of reports. To the extent that data is processed outside the European Union, we will ensure by contractual or other measures that such data enjoys an adequate level of protection there, comparable to that which it would enjoy in the European Union, in accordance with European regulations.

10. YOUR RIGHTS RELATED TO PERSONAL DATA PROCESSING

10.1. When the processing is based on consent, you have the right to withdraw your consent at any time, without affecting the lawfulness of the processing carried out on the basis of consent before its withdrawal. You can therefore change or remove consent at any time, and we will act immediately accordingly, unless there is a legal reason or legitimate interest not to do so.

10.2. If we process your data based on our or third parties' legitimate interest, you can object to that processing for reasons related to your particular situation. In some cases, our legitimate interest or that of third parties may outweigh yours and we will not be able to accommodate your request to object to processing.

10.3. As a data subject, you benefit from a series of specific rights guaranteed by the PDPA and GDPR and the legislation in force regarding the protection of personal data:

10.3.1. The right to information

You may request from the data controller to confirm whether your personal data is processed by them.

If such processing is the case, you can request the following information from the data controller:

- The purpose for which the personal data is processed;
- The categories of personal data being processed;
- The recipients or categories of recipients to whom the personal data relating to you have been disclosed or are still being disclosed, especially in the case of recipients in third countries or international organisations;
- The planned duration of the storage of your personal data or, if specific information is not available, criteria for determining the duration of storage;
- The existence of a right to rectification or erasure of personal data concerning you, a right to restriction of processing by the data controller or a right to object to such processing;
- The existence of a right of appeal to a supervisory authority;
- All available information on the source of the data if the personal data is not collected from the data subject;
- You have the right to request information on whether your personal data will be transmitted to a third country or an international organisation.

10.3.2 Right of access

You have the right to obtain from us a confirmation of whether or not we are processing personal data concerning you. If we confirm that we have your personal data, you have the right to access it and obtain a series of relevant additional information.

10.3.3. The right to rectification

You have the possibility to obtain from the data operator, the rectification of inaccurate data concerning you or the completion of personal data that are incompletely recorded in our internal records.

10.3.4. The right to data erasure (“the right to be forgotten”)

a) Obligation to erase

If you request from the data controller to delete your personal data with immediate effect, they are required to do so immediately given that one of the following applies:

- Personal data concerning you is no longer necessary for the purposes for which they were collected or processed.
- You revoke your consent, to which the processing is allowed
- Your personal data has been processed unlawfully.
- The act of deleting your personal data will invoke a legal obligation to which the data controller is subject.
- Your personal data was collected in relation to information business services offered.

b) Information to third parties

If the data controller has made your personal data public and has to delete the data, they shall take appropriate measures, including technical means, to inform data processors who process the personal data, that a request has been made to delete all links to such personal data or copies or replications of the personal data, taking into account available technology and implementation costs to execute the process.

c) Exceptions

The right to deletion does not exist if the processing is necessary

- to exercise the right to freedom of speech and information;

- to fulfill a legal obligation required by local data protection regulations to which the representative is subject, or to perform a task of public interest or in the exercise of public authority delegated to the representative;
- for reasons of public interest in the field of public health.
- for archival purposes of public interest, scientific or historical research purposes or for statistical purposes.
- to enforce, exercise or defend legal claims.

10.3.5. The right to restriction of processing

You can ask us to restrict the processing of your personal data when:

- contest the accuracy of the personal data that we process, during the period that we check the accuracy of the data;
- data processing is illegal, but instead of requesting the deletion of personal data, you want to restrict their processing;
- the personal data are no longer necessary for us to achieve the purpose for which they were processed, but you request that data from us for ascertaining, exercising or defending a right in court;
- you objected to the processing and request restriction while we check whether it receives our legitimate interest for the processing.

If the processing of personal data concerning you has been restricted, this data may with the exception of data storage only be used with your consent or for the purpose of asserting, exercising or defending legal claims or protecting the rights of another natural or legal person or for reasons of important public interest.

If the processing has been restricted according to the aforementioned conditions, you will be informed by the data controller before the restriction is lifted.

10.3.6. The right to data portability

You have the right to receive your personal data given to the data controller in a structured, standard and machine-readable format. In addition, you have the right to transfer this data to another person without hindrance by the data controller who was initially given the data, given that the processing is based on a consent or on a contract and the processing is done by automated means.

In exercising this right, you also have the right to maintain that your personal data relating to you are transmitted directly from one person to another, insofar as this is technically feasible. Freedoms and rights of other persons shall not be affected.

The right to data portability does not apply to the processing of personal data necessary for the performance of a task in the public interest or in the exercise of official authority delegated to the data controller.

10.3.7. The right to opposition

At any time, the data subject has the right to object, for reasons related to the particular situation in which he is, to the processing. The operator no longer processes personal data, unless the operator demonstrates that it has legitimate and compelling reasons that justify the processing and that prevail over the interests, rights and freedoms of the data subject or that the purpose is to ascertain, exercise or defend a right in court.

You can object at any time to the processing of your personal data for direct marketing purposes, whatever your reason.

10.3.8. The right not to be the subject of a decision based exclusively on automatic processing, including the creation of profiles

You have the right not to be subject to a decision based solely on automated processing including profiling that will have legal effect or affect you in a similar manner.

This does not apply if the decision:

- is required for the conclusion or execution of a contract between you and the data controller,
- is permitted by local legislation to which the data controller is subject, and where such legislation contains appropriate measures to safeguard your rights and freedoms and legitimate interests, or
- with your expressed consent.

The data controller shall take appropriate measures to uphold your rights and freedoms as well as your legitimate interests, including the right to obtain assistance from the data controller or their representative, to express your opinion on the matter, and to contest the decision.

10.3.9. The right to file a complaint

You can address your complaint to the relevant data protection authority in Singapore. Singapore does not fall under the European Union (EU), so it does not have a supervisory authority specifically for GDPR. Instead, you should contact the Personal Data Protection Commission (PDPC) of Singapore.

You can file your complaint through the PDPC's official website or contact them directly. The PDPC is responsible for overseeing the personal data protection framework in Singapore.

Personal Data Protection Commission

Address: 10 Pasir Panjang Road, #03-01 Mapletree Business City Singapore 117438

Main Line: +65 6377 3131

Fax: +65 6577 3888

If you have a complaint about the way we process your personal data, please contact us in order to solve your problem using the following e-mail address: team@thenomadescape.com.

Please keep in mind the following aspects of interest, related to the method of analysis and response to the request for the exercise of rights:

We will make every effort to respond to your request within 30 days. This period can be extended due to reasons related to the specific legal right invoked or the complexity of your request with a maximum additional period of two months. In any case, if the legal response deadline will be extended, then we will inform you about the new deadline and the reasons that led to this extension.

11. INFORMATION SECURITY

11.1 We are working hard to protect our website, users, as well as all personal data collected in accordance with this Policy, from any unauthorized access or from the modification, unauthorized disclosure or destruction of the information we hold.

11.2. The Controller guarantees that he has implemented technical and organizational measures appropriate to the processing activities they perform, in order to protect personal data against accidental or unlawful destruction, loss, alteration, disclosure or unauthorized access to, transmission, storage or processing in any other illegal ways.

11.3. In this regard:

- a. The Controller certifies that he meets the minimum requirements for the security of personal data, the data being processed in a way that provides protection against unauthorized or illegal processing and against accidental loss, destruction or damage, by taking appropriate technical or organizational measures;

- b. The used data storage systems have implemented back-up mechanisms to ensure the redundancy of the stored data.
- c. We are regularly reviewing the practices for collecting, storing and processing information, including physical information, as well as security measures, to prevent unauthorized access to the systems.
- d. We are restricting the access of our employees and contractors to your personal information, and the contractual relations with these persons are subject to strict rules regarding contractual confidentiality obligations, including under the sanction of termination of contracts.

12. WHEN DOES THIS PRIVACY POLICY APPLY?

11.1. Our privacy policy applies to all services offered by our company and excludes services that have separate privacy policies and do not contain the provisions of this privacy policy.

13. AMENDMENTS

13.1 We will post any privacy policy changes on our website and, if the changes are significant, we will provide more prominent notice (through one or more of the following methods: email notification of policy changes, a detailed notice on our website or requesting your consent before certain changes).

13.2. If you do not agree with any changes to this Privacy Policy, you may choose to discontinue your use of our services and website. Your use of our services after the effective date of any changes indicates your acceptance of the revised Privacy Policy.

13.3. We will also keep previous versions of this Privacy Policy on file for your review at any time.

13.4. If you have questions or concerns about this Privacy Policy or our data practices, please contact us at team@thenomadescape.com.

The most recent update of this policy was made on the 22nd of January 2024.